

SU1 heard of information and referral services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	790	60.8	61.3	61.3
	2. No	499	38.4	38.7	100.0
	Total	1289	99.2	100.0	
Missing	8. DON'T KNOW	10	.8		
Total		1299	100.0		

SU2_1 how heard: formal referral

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	634	48.8	80.3	80.3
	1. Yes	156	12.0	19.7	100.0
	Total	790	60.8	100.0	
Missing	System	509	39.2		
Total		1299	100.0		

SU2_2 how heard: internet

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	633	48.7	80.1	80.1
	1. Yes	157	12.1	19.9	100.0
	Total	790	60.8	100.0	
Missing	System	509	39.2		
Total		1299	100.0		

SU2_3 how heard: print publication

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	620	47.7	78.4	78.4
	1. Yes	170	13.1	21.6	100.0
	Total	790	60.8	100.0	
Missing	System	509	39.2		
Total		1299	100.0		

SU2_4 how heard: radio advertisement

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	741	57.1	93.8	93.8
	1. Yes	49	3.8	6.2	100.0
	Total	790	60.8	100.0	
Missing	System	509	39.2		
Total		1299	100.0		

SU2_5 how heard: television advertisement

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	626	48.2	79.2	79.2
	1. Yes	165	12.7	20.8	100.0
	Total	790	60.8	100.0	
Missing	System	509	39.2		
Total		1299	100.0		

SU2_6 how heard: word of mouth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	526	40.5	66.5	66.5
	1. Yes	264	20.3	33.5	100.0
	Total	790	60.8	100.0	
Missing	System	509	39.2		
Total		1299	100.0		

SU2_7 how heard: other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	599	46.1	75.9	75.9
	1. Yes	191	14.7	24.1	100.0
	Total	790	60.8	100.0	
Missing	System	509	39.2		
Total		1299	100.0		

SU3 used information / referral services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	130	10.0	16.5	16.5
	2. No	655	50.4	83.5	100.0
	Total	785	60.4	100.0	
Missing	8. DON'T KNOW	6	.4		
	System	509	39.2		
	Total	514	39.6		
Total		1299	100.0		

SU4_1 service used: 211

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	111	8.5	85.6	85.6
	1. Yes	19	1.4	14.4	100.0
	Total	130	10.0	100.0	
Missing	System	1169	90.0		
Total		1299	100.0		

SU4_2 service used: Allegheny Link

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	117	9.0	90.3	90.3
	1. Yes	13	1.0	9.7	100.0
	Total	130	10.0	100.0	
Missing	System	1169	90.0		
Total		1299	100.0		

SU4_3 service used: SeniorLine

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	89	6.9	68.8	68.8
	1. Yes	40	3.1	31.2	100.0
	Total	130	10.0	100.0	
Missing	System	1169	90.0		
Total		1299	100.0		

SU4_4 service used: other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0. No	58	4.5	44.8	44.8
	1. Yes	72	5.5	55.2	100.0
	Total	130	10.0	100.0	
Missing	System	1169	90.0		
Total		1299	100.0		

SU5 used transportation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	110	8.5	8.5	8.5
	2. No	1188	91.5	91.5	100.0
	Total	1298	99.9	100.0	
Missing	8. DON'T KNOW	1	.1		
Total		1299	100.0		

SU6 received formal social support

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	39	3.0	3.0	3.0
	2. No	1259	97.0	97.0	100.0
	Total	1299	100.0	100.0	
Missing	8. DON'T KNOW	0	.0		
Total		1299	100.0		

SU7 received food / nutritional support

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	132	10.2	10.2	10.2
	2. No	1167	89.8	89.8	100.0
	Total	1299	100.0	100.0	

SU8 received housekeeping / home maintenance support

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	126	9.7	9.7	9.7
	2. No	1173	90.3	90.3	100.0
	Total	1299	100.0	100.0	

SU9 received personal care support

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	39	3.0	3.0	3.0
	2. No	1259	96.9	97.0	100.0
	Total	1298	99.9	100.0	
Missing	8. DON'T KNOW	1	.1		
Total		1299	100.0		

SU10 received formal mental health support

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	131	10.1	10.1	10.1
	2. No	1164	89.6	89.9	100.0
	Total	1295	99.7	100.0	
Missing	8. DON'T KNOW	2	.2		
	9. REFUSED	2	.1		
	Total	4	.3		
Total		1299	100.0		

SU11 received formal disability services and/or support

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	56	4.3	4.3	4.3
	2. No	1237	95.2	95.7	100.0
	Total	1293	99.6	100.0	
Missing	8. DON'T KNOW	6	.4		
Total		1299	100.0		

SU12 received formal dementia / cognitive support services for another adult

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	52	4.0	4.0	4.0
	2. No	1247	96.0	96.0	100.0
	Total	1299	100.0	100.0	
Missing	8. DON'T KNOW	0	.0		
Total		1299	100.0		

SU13 visited senior center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	581	44.8	45.0	45.0
	2. No	712	54.8	55.0	100.0
	Total	1293	99.6	100.0	
Missing	8. DON'T KNOW	6	.4		
Total		1299	100.0		

SU14 pandemic prevented visiting senior center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	308	23.7	23.8	23.8
	2. No	988	76.1	76.2	100.0
	Total	1296	99.8	100.0	
Missing	8. DON'T KNOW	3	.2		
Total		1299	100.0		

SU15 plan to visit senior center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	449	34.6	37.7	37.7
	2. No	741	57.0	62.3	100.0
	Total	1190	91.6	100.0	
Missing	8. DON'T KNOW	109	8.4		
Total		1299	100.0		

SU16 reason for visiting senior center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Educational activities	23	1.8	5.3	5.3
	2. Fitness activities	68	5.3	15.4	20.7
	3. Information and assistance	37	2.8	8.3	29.0
	4. Meal service	17	1.3	3.8	32.8
	5. Social activities/socialization	201	15.4	45.2	78.1
	6. Volunteer opportunities	53	4.1	12.0	90.1
	7. Other (SPECIFY)	44	3.4	9.9	100.0
	Total	443	34.1	100.0	
Missing	8. DON'T KNOW	3	.3		
	9. REFUSED	2	.2		
	System	850	65.4		
Total		856	65.9		
Total		1299	100.0		

SU17 veteran

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	142	10.9	10.9	10.9
	2. No	1157	89.1	89.1	100.0
Total		1299	100.0	100.0	

SU18 received vet services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	26	2.0	18.0	18.0
	2. No	116	9.0	82.0	100.0
	Total	142	10.9	100.0	
Missing	System	1157	89.1		
Total		1299	100.0		

SU19 satisfaction with services and/or supports

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Very satisfied	253	19.4	62.7	62.7
	2. Somewhat satisfied	131	10.1	32.6	95.2
	3. Somewhat dissatisfied	17	1.3	4.2	99.4
	4. Very dissatisfied	2	.2	.6	100.0
	Total	403	31.0	100.0	
Missing	8. DON'T KNOW	29	2.2		
	9. REFUSED	5	.3		
	System	862	66.4		
Total		896	69.0		
Total		1299	100.0		

SU20 heard of Older Adult Protective Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	577	44.4	44.9	44.9
	2. No	707	54.5	55.1	100.0
	Total	1284	98.8	100.0	
Missing	8. DON'T KNOW	15	1.2		
Total		1299	100.0		

SU21 know how to contact Older Adult Protective Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	337	25.9	58.6	58.6
	2. No	237	18.3	41.4	100.0
	Total	574	44.2	100.0	
Missing	8. DON'T KNOW	3	.2		
System		722	55.6		
Total		725	55.8		
Total		1299	100.0		

SU22 services and/or supports you need

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	95	7.3	7.4	7.4
	2. No	1183	91.1	92.6	100.0
	Total	1278	98.4	100.0	
Missing	8. DON'T KNOW	21	1.6		
Total		1299	100.0		

SU24 know where to get needed services and/or supports

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1. Yes	52	4.0	56.0	56.0
	2. No	41	3.1	44.0	100.0
	Total	92	7.1	100.0	
Missing	8. DON'T KNOW	3	.2		
	System	1204	92.7		
	Total	1207	92.9		
Total		1299	100.0		